

# 5 KEY QUESTIONS

## TO ASK YOUR CUSTOMER



- 1** Does the unit carry a Yellow Tag Warning, if yes, has the warning instructions been carried out ?
- 2** Has the customer returned the same unit before ?
- 3** Is it the correct unit for the application ?
- 4** Is there any sign of tamper, fluid ingress, broken/worn brackets, DMF dust or burnt out ?
- 5** Should I call the Technical Help Line if this is the second time ? If yes call us now on **01268 662210**

## WARRANTIES

how to take the correct route



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